

# Exciting Career Opportunities

<b>Designation:</b>	<b>Manager – Fraud Prevention and Detection</b>
<b>Reporting Line:</b>	<b>Head of Fraud &amp; Investigations</b>
<b>Business Unit:</b>	<b>Risk</b>
<b>Location:</b>	<b>Lusaka</b>
<b>Job Purpose</b>	To operationally assure the management of fraud risk by regularly performing Fraud Prevention assessments and interventions and providing for institutional capacity to detect incidents.
<b>Key Outputs &amp; Responsibilities</b>	
<b>Design and implement Fraud Prevention and Detection Strategies</b>	<ul style="list-style-type: none"> <li>• Maintain repository of fraud incidents to determine trends tracking actions necessary to improve performance</li> <li>• Identify fraud hotspots and risk and provide for countermeasures to ensure losses and incidents are at a minimum</li> <li>• Design and deploy quick tactical solutions to counter fraud trends while strategic remedies are being sought or agreed</li> <li>• Ensure adequate awareness is maintained across the organization for existing and changing trends</li> </ul>
<b>Coordinate Timely Closure of Assessments and Audit findings</b>	<ul style="list-style-type: none"> <li>• Tracking of all findings and issues from internal and external audits for quick Problem solving and to avoid re-occurrence</li> </ul>
<b>Accurate, timely reporting</b>	<ul style="list-style-type: none"> <li>• Proactive identification and resolution of flagged concerns</li> <li>• Identify trends and make recommendations on improvements and where possible breaches could occur in the future</li> </ul>
<b>Incident Resolution</b>	<ul style="list-style-type: none"> <li>• Oversee Fraud Prevention and Detection team for coordination of outcomes</li> <li>• Review alerts on fraud tools and ensure all held transactions are confirmed with customers and exceptions escalated to investigations for resolution and loss control</li> <li>• Maintain the case management dashboards on fraud tools ensuring that all matters and system cases are duly attended to and resolved</li> <li>• Design and deploy tactical solutions for new/ emerging events</li> </ul>
<b>Stakeholder engagement</b>	<ul style="list-style-type: none"> <li>• Meet regularly with business stakeholders to operationalize the Fraud Policy</li> <li>• Build and maintain good relationships with law enforcement wings, private investigators, Prosecution Authorities and regulators to resolve specific issues and manage them in line with industry best practices</li> <li>• Effective teamwork, self-management and alignment with group values</li> </ul>
<b>Experience &amp; Qualifications</b>	
<ul style="list-style-type: none"> <li>• Grade 12 School Certificate with 5 credits including English and Mathematics</li> <li>• Degree in a Social Science or its' equivalent</li> <li>• 5+ years' banking experience with working knowledge of Asset Liability Management and/or Market Risk</li> <li>• Demonstrated experience in the use of Microsoft Office applications, including Word, Excel and PowerPoint</li> </ul>	

Interested Applicants who meet the job requirements should e-mail their CV's to [jobs-zm@bancabc.com](mailto:jobs-zm@bancabc.com). Only shortlisted candidates will be contacted. For detailed information on the jobs, visit our website at [www.atlasmazarambia.com](http://www.atlasmazarambia.com). Be sure to include the job applied for in the subject field.

Closing date: Wednesday, 10th March, 2021.

## Reshaping African Banking