

Exciting Career Opportunities

Designation:	Manager – Fraud Prevention and Detection
Reporting Line:	Head of Fraud & Investigations
Business Unit:	Risk
Location:	Lusaka
Job Purpose	To operationally assure the management of fraud risk by regularly performing Fraud Prevention assessments and interventions and providing for institutional capacity to detect incidents.
Key Outputs & Responsibilities	
Design and implement Fraud Prevention and Detection Strategies	<ul style="list-style-type: none"> • Maintain repository of fraud incidents to determine trends tracking actions necessary to improve performance. • Identify fraud hotspots and risk and provide for countermeasures to ensure losses and incidents are at a minimum. • Design and deploy quick tactical solutions to counter fraud trends while strategic remedies are being sought or agreed. • Ensure adequate awareness is maintained across the organization for existing and changing trends.
Coordinate Timely Closure of Assessments & Audit findings	<ul style="list-style-type: none"> • Tracking of all findings and issues from internal and external audits for quick Problem solving and to avoid re-occurrence.
Accurate, timely reporting	<ul style="list-style-type: none"> • Proactive identification and resolution of flagged concerns. • Identify trends and make recommendations on improvements and where possible breaches could occur in the future.
Incident Resolution	<ul style="list-style-type: none"> • Oversee Fraud Prevention and Detection team for coordination of outcomes. • Review alerts on fraud tools and ensure all held transactions are confirmed with customers and exceptions escalated to investigations for resolution and loss control. • Maintain the case management dashboards on fraud tools ensuring that all matters and system cases are duly attended to and resolved. • Design and deploy tactical solutions for new/ emerging events.
Stakeholder engagement	<ul style="list-style-type: none"> • Meet regularly with business stakeholders to operationalize the Fraud Policy. • Build and maintain good relationships with law enforcement wings, private investigators, Prosecution Authorities and regulators to resolve specific issues and manage them in line with industry best practices. • Effective teamwork, self-management and alignment with group values.
Experience & Qualifications	
<ul style="list-style-type: none"> • Any relevant degree • 5+ years' banking experience with working knowledge of banking operations. • 5+ years law enforcement experience with formal law enforcement training. • Demonstrated experience in the use of Microsoft Office applications, including Word, Excel and PowerPoint. 	

Interested Applicants who meet the job requirements should e-mail their CV's to jobs-zm@bancabc.com. Only shortlisted candidates will be contacted. For detailed information on the jobs, visit our website at www.atlasmazarambia.com. Be sure to include the job applied for in the subject field.

Closing date: Friday, 30th April, 2021.

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